

# Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office,  
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No.26-3/2012-T&C-CM


Date: 22.07.2015

## Circular T&C-CM No. 18/15-16

### Sub: Tariff of Voice SMS under GSM services while in roaming –reg.

Kindly refer to this office letter of even no. dated 03.09.2013 and subsequent orders issued from time to time with regard to voice SMS tariff under GSM services. Now based on the queries/feasibilities received from circle/zonal billing centre wrt VSMS tariff while in national roaming, competent authority has decided to clarify as under:-


- A. **Query/Feasibility:** For Corporate Plan Customers, VSMS calls, while in national roaming, may be rated as per the tariff plan of the customer.  
**Clarification:** Agreed.
- B. **Query/Feasibility:** For Circle specific plan customers, VSMS calls while in national roaming will be rated as per the rates received in roaming (TAP) file. (currently it is Re. 1/- for local calls and Rs. 1.5 for STD calls in west zone).  
**Clarification:** The Circles has to revise the roaming tariff of Circle specific plan as per the Telecom Tariff (60<sup>th</sup> amendment) order, 2015 no. 3 of 2015. Corporate office already revised the roaming tariff of Corporate Plans vide this office order no. 26-4/2012-T&C-CM dated 30.04.2015.
2. All the other terms and conditions will remain same.
3. **The above tariff will be applicable on PAN India basis.** The implementation of the tariff is to be made in accordance with 43rd Amendment of Telecom Tariff Order and orders/guidelines/clarifications issued by TRAI from time to time.
4. This may be brought to the notice of all concerned for taking necessary action in this Regard. Press note and proper advertisement as deemed fit may be made. Circles may also send SMS conveying the above tariff to the customers.
5. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
6. This circular is issued based on the approval of ECT vide Approval No.1898 dated 16.07.2015 in P&P-CM cell file No.3-38/ECT/2015/P&P-CM(PT.I). Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on [hqcm.pp@gmail.com](mailto:hqcm.pp@gmail.com), [hqcm\\_pp@bsnl.co.in](mailto:hqcm_pp@bsnl.co.in).

  
(N. S. Dhami)  
AGM (T&C-CM)

To  
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary updation in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10) OL Section –for Hindi version.
- 11) Guard file.

  
(Rakesh Arya)  
Dy. Manager (T&C-CM)